

# REGION OF CENTRAL MACEDONIA. REGIONAL DEVELOPMENT FUND.



## PRESENTATION

# REGIONAL DEVELOPMENT FUND.

The Regional Development Fund of Central Macedonia:

- was established in 1997 and is supervised by the Ministry of Interior
- the RDFCM is a Legal Entity of Private Law
- it is administered by the Board of Directors and the President
- with the implementation of the Programme Kallikrates the operation of the Regional Development Fund is governed by Articles 190 to 193.

# Responsibilities of the RDFCM

The Regional Development Fund is responsible for a number of tasks, which include:

- The financial management of public investment programs, funding bodies and other public sector entities, funding from EU programs and other international organizations and institutions abroad, which relate to regional, county, local and special development programs in the region.
- Technical support of the Region, particularly in the field of studies and research and implementation of programs, which are assigned to the Fund for the efficient use of resources.
- Rdfcm cash management.

# Responsibilities of the RDFCM

- The imposition, confirmation and collection of taxes, fees and contributions to the Fund, with the approval of the Regional Council.
- Participation in EU programs.
- On loans with domestic and foreign financial institutions for projects, services and programs.

# RDFCM

## Organizational structure and staffing

- The Fund is managed by a nine-member Board of Directors (BoD) and the Chairman of the Regional Development Fund.

# RDFCM

## Organizational structure and staffing

The Director of RDFCM directs and coordinates the four Departments of the Fund, which are:

- Department of Economic Management of Investment Projects
- Department of Scientific - Technical Support and implementation of programs
- Department of Finance
- Department of Administrative Services

# RDFCM

## Quality Management System

- The Regional Development Fund of Central Macedonia has implemented and maintains a Quality Management System in accordance with International Standard ELOT EN ISO 9001:2000
- accredited by the independent Certification Body TUV HELLAS / TUV NORD, on 31.10.2009.



# RDFCM

## QUALITY POLICY

Fundamental principle of the Regional Development Fund of Central Macedonia is the continuous improvement of the performance of procedures and the quality of its services. To fulfill this principle we have set procedures to:

- meet all legislative and regulatory requirements
- analyse and prevent possible deviations
- monitor the results and compare them with their goals with a view to continuously improving the performance of procedures
- continuously improve the Quality Management System
- use of ICT to improve the working methods and the level of service



# RDFCM

## Stakeholder Satisfaction Survey

Our goal in implementing the Quality Management System is the continuous improvement of the quality of service we provide.

For this reason, we created two types of questionnaires:

- the first questionnaire addressed to the citizens / companies / final beneficiaries served by the Regional Development Fund.
- the second questionnaire addressed to agencies and services that work and / or serviced by the Regional Development Fund.

# RDFCM

## Management Adequacy

The Ministry of Economy and Finance in the new programming period (ESPA 2007 -2013) set as a prerequisite for the implementation of projects the existence of certified Management Adequacy awardees.

- In this context, both the Region of Central Macedonia and the Regional Development Fund of Central Macedonia proceeded to certification of the Services in accordance with the instructions of the Ministry of Finance.
- The Management adequacy is confirmed by the Interim Management Authority of the RCM, upon request of the interested party and upon inspection of.